JOB TITLE:	Technical Product Lead
LOCATION:	1515 W 22nd Street, Suite 450, Oak Brook, Illinois 60523
REPORTS TO:	Manager, External Operations
DIRECT REPORTS:	None

GOALS/POSITION OUTCOMES

The technical product lead will work with the manager, external applications to support national application delivery. This person will be responsible for working with the development team on application development, release management, change management and QA. In addition, this person will assist in design and development, supporting security related requests and overseeing the documentation processes.

KEY FUNCTIONS/DELIVERABLES

- Provide technical and business support to the development team
- Collaborate with developers, business analysts and architects to plan, design, develop and test applications
- Assist in the collection and documentation of user's requirements, development of user stories, estimates and work flows
- Prepare reports, manuals and other documentation, as needed
- Design, develop, and test applications in accordance with established standards
- Participate in peer-reviews of solution designs
- Play an active role in release management and change management processes
- Analyze and resolve technical and application-related problems
- Assess opportunities for application and process improvement and prepare documentation of rationale to share with team members and other affected parties
- Provide support to business users
- Research and evaluate a variety of software products

EDUCATION/WORK EXPERIENCE/SKILLS REQUIREMENTS:	TRAVEL REQUIREMENTS:
- Bachelors Degree in Computer Science or related field (or equivalent experience) 3+ years of software development experience or software product ownership - Knowledge of Java development methods - Excellent debugging and problem-solving skills - Knowledge with software development methodologies and release processes - Project management, time management and organizational skills	**10%**

• Experience with Oracle databases, a plus • Experience with automated testing tools • Experience working with Jira, a plus • Ability to communicate and collaborate cross-functionally, and work well with a team-oriented environment	
PHYSICAL DEMANDS	**WORK ENVIRONMENT**
The physical demands described here are representative of those that must be met by an employee to perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is occasionally required to stand, walk, and sit.	The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment is usually moderate.