

## Practice Recovery Supplement Program

As the re-opening of our cities and businesses continues, Delta Dental of Idaho (DDID) understands we all need to look at implementing new processes and protocols to ensure the health and safety of our employees and customers. To support you, our partners in oral health, we have developed the Practice Recovery Supplement Program (PRSP) to help offset some costs as you resume providing dental care services to DDID members. Delta Dental of Idaho is committing \$500,000 dollars to support our network providers through this program. The PRSP will provide financial support with a one-time payment to each Delta Dental PPO™ and Delta Dental Premier® practice with currently effective provider agreements in good standing.

### **Program specifics:**

- Payment will be based on the number of in-network DDID members seen by the provider in 2019.
- Each network provider in good standing will receive a payment subject to a minimum award of \$100 and a maximum award of \$2,000.
- Providers who work at multiple locations will be aggregated for the purposes of calculating the amount of the PRSP payment. The cumulative award for any provider will not be less than \$100 or exceed \$2,000.
- You do not need to apply for this program.
- No repayment is required for this program.
- Automated Clearing House (ACH) enrollees will receive deposits on or before July 15, and checks will be mailed on or before July 15 for those not currently enrolled in ACH.
- This announcement of DDID's Practice Recovery Supplement Program should be considered as an amendment to the fee schedule included in your professional service agreement with Delta Dental of Idaho.

Please note: Personal Protection Equipment (PPE) is considered infectious disease control, an overhead expense for normal dental practice; and any claim related to PPE is, and will continue to be disallowed. DDID will not pay these claims; and they are not billable to the patient. However, in this time of need, DDID has worked with the Department of Insurance for this one-time payment program to help offset additional COVID-related PPE expenses.

As we continue to navigate these ever-changing times, know that we value your participation in our network, and believe this significant financial commitment will help you begin to adjust to a new normal.

Sincerely,

Greg Donaca, CPA | President and CEO  
Delta Dental of Idaho