



Delta Dental of New Jersey, Inc.
Delta Dental of Connecticut, Inc.

TRANSITION OF CARE

(1) Procedures in Process at the Time of Transition

Delta Dental of New Jersey/Connecticut ("Delta Dental") provides benefits for all procedures based upon completion and/or insertion date of service. If a covered member had a procedure started but not completed prior to the effective date of coverage under the Aon Benefit Experience (e.g.: root canal, crown, etc.), Delta Dental will allow benefits for the remaining amounts due once a claim is submitted illustrating what had been paid to date and the balance remaining.

You should advise the member to have the dentist submit the claim for service performed on the date actual service(s) is/are completed.

NOTE: This amount is still subject to plan deductibles and maximums and/or any plan limitations or exclusions that exist.

(2) Pre-Treatment Estimates / Pre-Determinations

If a Pre-Treatment Estimate/Pre-Determination was approved by the prior carrier and treatment is rendered after the patient becomes effective with Delta Dental, advise the member to submit or have the dentist submit that prior approval along with a claim for the date(s) the service(s) were actually performed and Delta Dental will honor the prior carrier's approval determination.

(3) Orthodontic Treatment

Delta Dental does not consider the prior carrier's payments on Orthodontic Treatment in Process. Delta Dental will make a payment based upon the number of months of treatment the patient will be covered under Delta Dental. For example: if the patient is in treatment for 24 months and has an Orthodontic Lifetime maximum of \$1,000.00, we first determine the monthly payment. We divide the orthodontic maximum by the Total Months of Treatment. In this case the monthly payment is \$41.67 (\$1,000.00/24 months). If the patient is covered for the last 10 months of treatment with Delta Dental, they would be eligible for 10 months of payments at \$41.67 per month for a total benefit of \$416.70. The payment would be made based upon the payment schedule the group has selected (e.g.: annual, monthly or quarterly).